

Will our feeds work on your narrowcasting system?

hello energy is software for visualising energy and sustainability, providing feeds that can be played via narrowcasting systems. These feeds are unfortunately not suitable for all systems. This manual explains how you can carefully test whether hello energy feeds will work on your narrowcasting system.

hello energy supplies turnkey projects that include the provision, set-up and installation of both the software and hardware.

We are also pleased to work with clients who already have a contract with a narrowcasting partner. hello energy already works with a large number of narrowcasting partners and is very open to new cooperative ventures. Research into the options must be performed meticulously to ensure our feeds are always correctly shown and to avoid any potential technical issues.

How hello energy works

hello energy creates playlists in URLs. A URL can be a fragment (consisting of several slides) or a full playlist. The content of slides is partly based on real-time data. A fixed internet connection is required to show this data correctly. It is also important that the content of 'heavier' segments (videos) can be cached as this may otherwise not be visible when running the playlist.

You would instead see a black or white transition between slides, which is not the intention. Please test the following combinations of transitions in a playlist to see if there are any visible black or white transitions: feeds-other templates-feeds, feeds-videos-feeds.

The duration of a playlist may change over time as slides are added, removed or changed. Take this into account when running the playlist so that the content continues to run correctly. Our energy data is refreshed 1x per 24h, news every 2 hours, and public transport schedules every 3 minutes.

Our technical staff are always happy to help so please do not hesitate to contact us! Good luck with the testing and we look forward to a great partnership!



Checklist

- ✓ Browser: Chrome
- ✓ Weergeven: landscape 1920x1080px
- ✓ Refresh: real time
- ✓ Dedicated: templates
- ✓ Caching: possible

Feeds & animations for testing

[Energy feed 1](#) (50 sec)

[Energy feed 2](#) (50 sec)

[Animation 1](#) (16 sec)

[Animation 2](#) (16 sec)

(Download the animations first before uploading the video files.)