

Installing your hello energy screen yourself

Soon you will also have hello energy in your building. Installing the screen is the last step in the process. You can find all the (technical) requirements for a successful installation here.

1. Requirements

The customer must have installed a power supply (2 x wall socket) and fixed internet (50 Mbit/s) before hello energy will install the screen. hello energy supplies all the other hardware. Considering a built-in screen? Let's meet to discuss the requirements. The location and the type of screen are also determined in advance.

2. Installation

Install the screen and the media player according to the instructions that came with the hardware. Please refer to the second page of this manual for bracket hanging positions for other screen sizes and dimensions. Please note: different screens have different mounting brackets, which will determine the position of the power supply.

Checklist

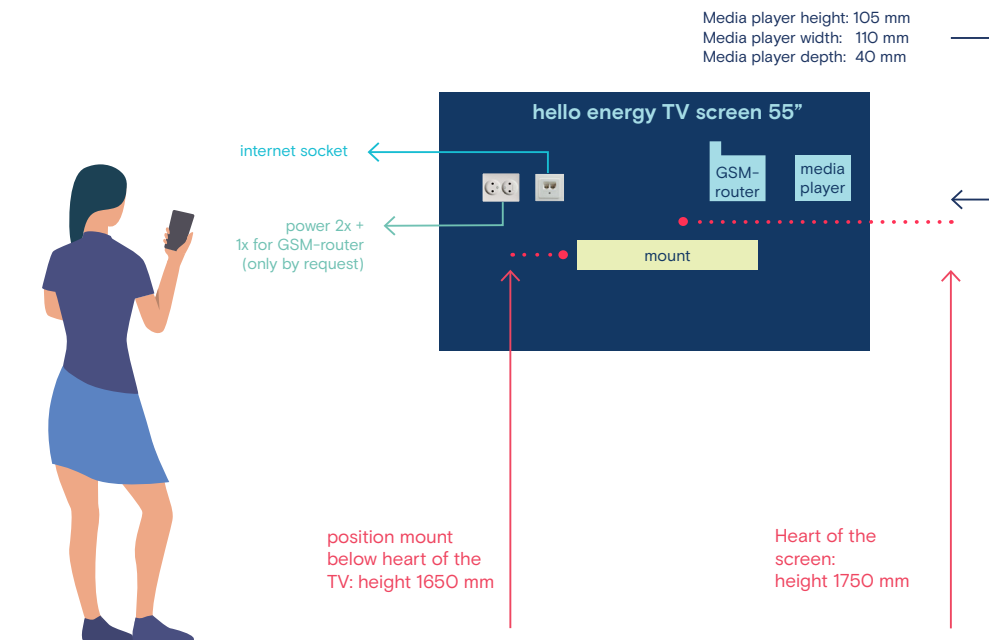
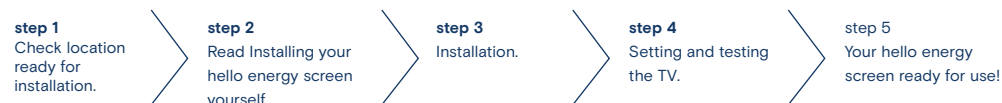
- ✓ check location ready: 2 x power supply (3 x in case of a 4G router) and fixed internet (50 m/bits)
- ✓ screen installation
- ✓ TV screen settings

3. TV Settings

These settings are for LG screens. Other brands may use different names for the same buttons.

- Current country and language
- Current time and date
- Timer TV: for offices we choose default: 8-18h. For residences, the default setting is 7-22h.
- Timer TV: choose which days of the week the screen is on.
- Input: select the HDMI input you used to connect the media player (like HDMI 1).
- Hotel mode: Some screens have this mode available. Hotel mode is a secure mode that prevents visitors from changing settings on the screen so must be switched on.
- Power on status > power. This means that the TV will turn on automatically after loss of power.
- Key management > block all. This blocks all of the TV's buttons and prevents people from touching the screen.
- One timer operation > repeat. This is used to set the playlist to play throughout the week.
- No signal image: turn off > We prefer no notification visible on the screen in case of a issue. Instead a black screen will be shown.
- Picture mode: We choose 'standard' unless the environment is very bright. Then go for 'vivid'.

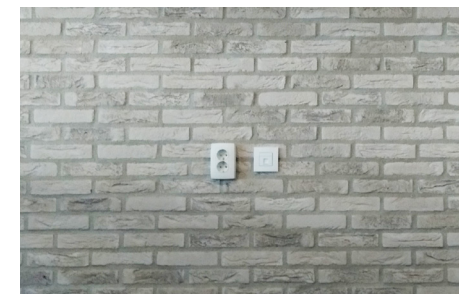
Disclaimer: Carefully read this manual before installation. Installation should always be done by a licensed technician. Incorrectly installed hardware can lead to accidents. Screws and plugs for installation are not included. Always use screws and plugs that are suitable for your type of wall.



Sketch of the back of the 55" screen after installation. For a TV screen 43" the dimensions of height are similar to a 55" screen.

- Aspect ratio: Scan > on. This means that the screen searches for the correct aspect ratio and adopts it from the media player. Using this option requires the media player to be connected to the TV and the internet.
- Energy saving mode > off. For displaying our playlist we need the screen to stay on.
- Volume: 0 (hello energy playlists do not use sound)

Or watch [this link](#) for a video explanation.



Wall ready for installation